

London Borough of Bexley

News Release

For Immediate Release

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GO ONLINE TO REPORT FAULTY STREET LIGHTS

From 1 December, local people wanting to report faulty street lights will need to use a simple form on the Council's website.

Residents play an important role by acting as the Council's 'eyes and ears' and can report faults 24 hours a day and seven days a week at www.bexley.gov.uk/online

Making online reporting the only option will reduce administrative overheads and save Council taxpayers' money. Reports will be automatically routed to the Council's maintenance contractor.

"Online reporting is quick, easy and just one of a host of services that people can access around the clock on our website using their computer, tablet or smartphone," explained Cllr Alex Sawyer, Cabinet member for Traffic and Transport. "If you do not have access to the web, just ask a family member or friend to make the report for you, or visit your local library, where internet access is available free of charge."

Staff in the Council's Contact Centre will be happy to help in the unlikely event that you need assistance.

More than 100 Council services are now available online. If you register, your address and other details will be brought up automatically when you log in.

ENDS

Notes to editor -

This is the second Council service that is only available online. The first was for requests for a parking attendant to visit a particular location to enforce a parking restriction.

Please contact: John Ferry on 020 3045 4867
john.ferry@bexley.gov.uk

