

Crossrail will provide a new rail service linking Reading and Heathrow Airport in the west to Shenfield and Abbey Wood in the east, via new tunnels under central London. Abbey Wood will be the South East terminus of Crossrail.

What is Crossrail?

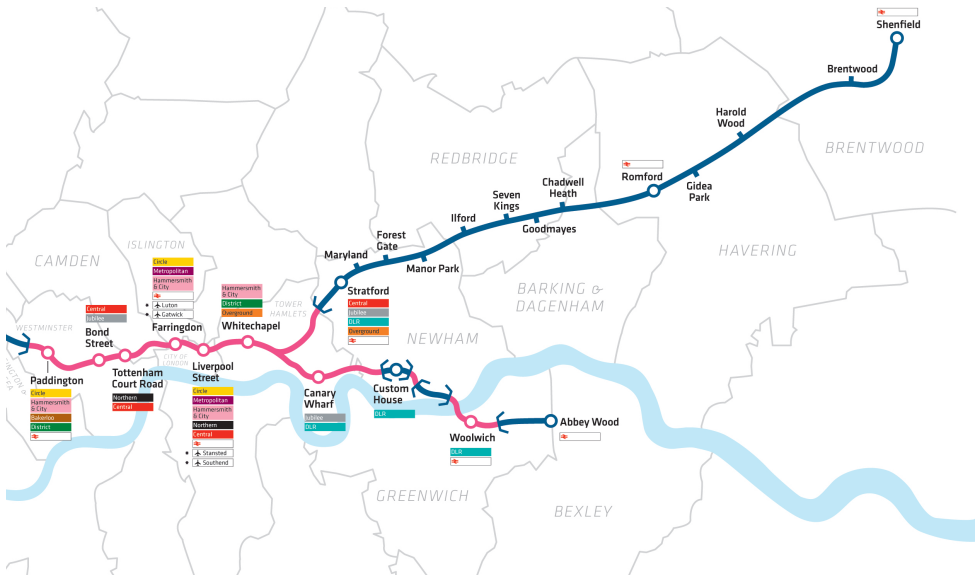
Crossrail is Europe's biggest infrastructure project and will increase London's rail based transport capacity by 10 % from 2018. It will provide new fast and direct services from Abbey Wood to Docklands, the City, the West End and West London, including a direct service to Heathrow Airport. It will act as a catalyst for regeneration in the area

around Abbey Wood, and a recent Crossrail commissioned report predicted that, by 2021, house prices around Abbey Wood will have risen by 22 % above the Royal Borough of Greenwich average.

New and existing services

Crossrail will provide 12 high capacity trains per hour at peak times, to and from central London, helping to relieve congestion. Crossrail will not affect the number of current North Kent Line services which call at Abbey Wood. Passengers will benefit by being able to travel direct and more reliably from Abbey Wood to Canary Wharf in 11 mins, Tottenham Court Road in 23 mins and Heathrow Airport in 51 mins.

Below: Crossrail central and eastern sections.



Network Rail's role

Network Rail is a key partner in the Crossrail project and is responsible for the design, development and delivery of the parts of Crossrail that are on the existing rail network, including works at Abbey Wood.

Works in the area

- Expanding to a four track railway.
- Replacement of the existing Abbey Wood station - a temporary station opened in October 2014 and will be in place during the rebuilding project. We are constantly monitoring the temporary station to ensure it is operating effectively.
- New access points and new walking routes to and from the station will be in effect during the construction process.

Your new station

The new larger station building will provide:

- Lengthened platforms to accommodate the new longer Crossrail trains and cater for predicted future passenger growth.
- Step-free access to all platforms through the provision of brand new lifts.
- New help points, customer information screens, CCTV, ticket gates, ticket office and ticket machine facilities.

Temporary station

The temporary station is now open, and will be in place during the construction works. It replicates most of the current facilities of the old Abbey Wood station. DDA compliant access is available via the temporary passenger lifts.



Car parking

Felixstowe Road car park has also been closed to be used for the project work site compound. Gayton Road car park will remain open.

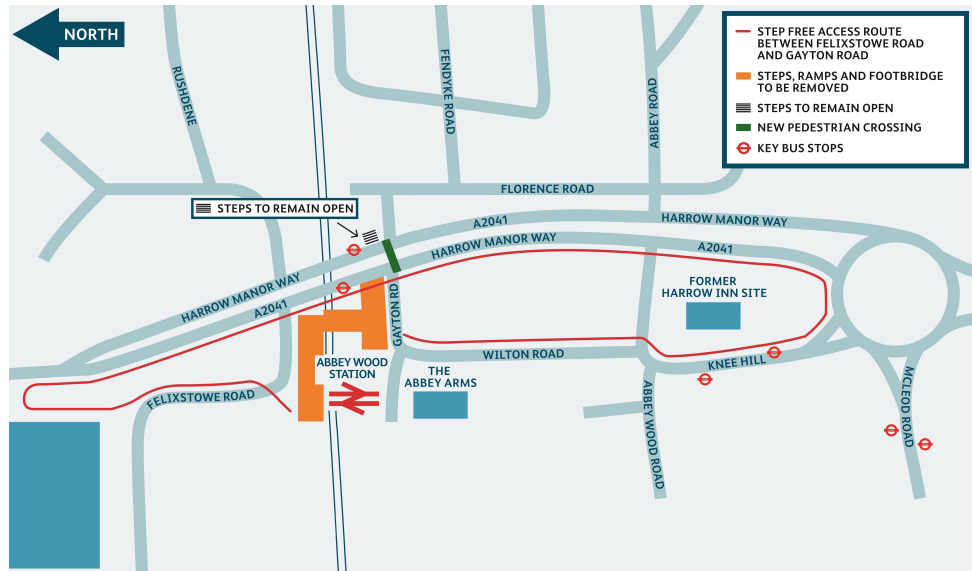
Travel to the station

- **Disabled access:** During construction, step free access will be maintained by lifts from the temporary station to both platforms. Access from the north to the south side of the railway will be maintained via a new footpath on Harrow Manorway. See the next page for more detail.

- **By bus:** The bus stops on Harrow Manorway will remain in use during the construction period, but will move from time to time along the bridge to allow access to different areas of the construction site as the works proceed.
- **By foot:** The existing station ramps will be demolished, and alternative pedestrian access will be provided along the Harrow Manorway northbound. The northern entrance to the eastbound platform will remain open for the majority of the works.
- **By car:** During the works, it will be necessary for passengers to be dropped off away from the station approaches.

Our website is regularly updated with information:
crossrail.co.uk

You can also call our 24-hour Helpline:
08457 11 41 41



Timeline of activity

Late November 2014:	Ramps and steps leading to Harrow Manorway northbound closed; alternative step free access in place
Winter 2014/2015:	Station replacement work commences; roadworks on Felixstowe and Gayton Roads to divert utilities takes place
May 2016:	North Kent line track works complete
Autumn 2017:	New Abbey Wood station construction complete and new Crossrail lines in place
Late 2018:	Crossrail services begin at Abbey Wood

Pedestrian routes

From late November 2014 the ramps and steps up to the Harrow Manorway by the station will close and will then be removed as part of the works to deliver your new station. During these works, a new step free route and pedestrian crossing will be provided across the flyover in order to link Felixstowe Road and Gayton Road while the

steps leading to the flyover's southbound carriageway will remain open. The plan above shows the diversionary routes that will be in place during the works. Step free access to the platforms at the temporary station will be provided by lifts operated by station staff. If you experience any issues accessing the station, please speak to a member of staff or contact the project team using the details on the back page.

Construction impact

We realise that construction near your home can be disruptive and inconvenient, so we are determined to be as good a neighbour as possible. In accordance with the Crossrail Construction Code, we plan to minimise the environmental impact of our work. Any disturbance during works will be controlled in accordance with the Crossrail Environmental Minimum Requirements and appropriate environmental legislation. We will keep those likely to be affected informed of any works we plan to undertake.

Some railway closures will take place during construction, generally at weekends and bank holidays, but we are committed to ensuring that the vast majority of services call at Abbey Wood station during construction works. Our aim is to minimise the impacts of works on passengers and to provide timely information of any changes.



Temporary road closures will be needed on both Gayton Road and Felixstowe Road, to allow diversion of buried utilities and to realign the roads into their new positions in order to accommodate the new station. Wherever possible we will only close one lane of the roads in order to keep them open, but there will be diversionary routes in place for some periods.

Contact us

Information is available in various languages, large print, audio CD, Braille and Easy Read on request.

If you have any queries about the work taking place in your area, please call our dedicated 24-hour National Helpline on **08457 11 41 41** or email us at **CRCrossrail@networkrail.co.uk**. Should you wish to learn more about Crossrail, please visit **www.crossrail.co.uk**.



Crossrail

Transforming Abbey Wood and South East London

Delivering Crossrail services and your new improved station



A summary of Crossrail works: November 2014 update



southeastern